

QUALITY ENGINEER

Overall purpose of the role

Based at our facilities in Ebbw Vale & Tredegar, you will be working as part of the Quality Department, the team deals with inspection of new model and production parts, product containment, testing and measuring parts, identifying potential problems before they occur and implementing processes to stop them occurring, assessing, and responding to customer and internal concerns, liaising directly with customers.

Key responsibilities

- Liaising with customers at either the customer's sites or ours.
- Completion of 8D / 5Y reports as required by the customer.
- Establishing countermeasures to problems and issues by installing error proofing items and systems to stop problems recurring.
- Continuous improvement, reviewing processes then planning to improve efficiency and quality.
- Liaising with internal departments to resolve quality issues.
- Liaising with suppliers to resolve quality issues.
- Investigation of quality issues.
- Evaluate and confirm test and measurement data.
- Product confirmation.
- Complete relevant documentation, which includes check sheets and dimensional reports.
- Levels of paperwork will need to be understood and completed clearly and concisely.
- Keeping areas clean and tidy 3S (Housekeeping).
- Able to spot a range of defects in parts easily.
- Supporting production when required.

Desirable skills / Experience

- Good communication skills (verbal and written).
- Good understanding, and experience, of implementing corrective actions.
- Experience in the use of inspection equipment such as Vernier's and micrometers.
- Experience in other measurement techniques such as CMM, colour mapping, hardness testing, macro testing, etc.
- Good eye for detail.
- Full driving licence.
- Ability to work on own initiative and as part of a team.
- Experience of working to targets / timing.
- Good computers skills.
- Auditing experience desirable but not essential.
- Experience of working in a quality-engineering role, use of six sigma principles.
- Engineering qualification desirable.
- Experience of working to IATF 16949 desirable.

Person Profile

- Enthusiastic individual who can see a task through to completion.
- Ability to communicate at all levels confidently and with integrity.
- Hands on approach (role is not desk bound) ability to work to procedure logically and systematically.
- Able to work on own initiative.

Shifts

- Competitive salary based on experience and skills.
- Paid overtime
- 25 days holiday per annum + 8 bank holiday
- Uniform provided.
- Free parking
- 37.5-hour week working Monday to Friday